



TWENTYNINE PALMS, CA

COVID-19 Policy Notification 2022-23

Thank you for booking with us at the Harmony Motel. Please note that all our guests, our employees and community members health and safety is very important to us and we put this first during this unprecedented time. Therefore, we are following our local county guidance (San Bernardino County), with regard to the operations of the Harmony Motel that is impacted by COVID -19.

Short-term rentals in San Bernardino County have been authorized to reopen, with strict hotel/motel guidelines. Click on this link to learn about San Bernardino's County travel guidelines: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/travel-in-the-us.html>

Call ahead, know what to expect:

From business to business, you may find different guidelines and rules in place, so we urge you to be prepared by calling ahead. From understanding what kind of enhanced cleaning and safety measures have been put in place, to knowing if face masks/coverings are required and if you're able to walk in or if services are limited to curbside pick-up, calling ahead will allow you to be fully prepared.

Changes to our business because of COVID -19:

1. The following amenities will be closed: Common area, no tea or coffee, (we will provide a bag of ice, upon request).
2. The pool will be open 8am to 9pm. **However, the hot tub will be closed in the summer from June to September** (summer temperatures are very high, and this is an outdoor tub).
3. Kitchens will only have essential kitchenware with some disposal items such as cutlery.
4. We have removed some non-essential items from our rooms such as cable channel guides, hangers, luggage racks etc. Call to find out more (760) 401-1309.
5. Due to COVID -19 our housekeeping rules have been amended; hence no housekeeping will be provided during your stay.
6. If you encounter a maintenance issue, we will evaluate if this an essential service is needed immediately before we send a staff member to assist. If it is not essential this will be addressed once you check out.

Carry a face mask/covering with you at all times:

While face masks and coverings are not currently required by San Bernardino County Department of Public Health, as part of our business safety measures at the Harmony Motel please wear one if in contact with our staff and other guests. They are also required to be worn upon entering the majority of our businesses in 29 Palms. Please plan on carrying one with you at all times and be ready to wear it when required.

Continue to practice physical distancing:

At all times social distancing must be practiced at the Harmony Motel. Whether you are out enjoying our public spaces, waiting outside a restaurant or shop for curbside service, or shopping at a grocery store, please continue to practice physical distancing and maintain 6 feet of space between yourself and others.

Please buy only what you need when you visit our grocery stores:

When you planning to visit 29 Palms to stay in at our short-term vacation rental, please buy only what you need when you visit our grocery stores. Cleaning and disinfectant supplies, hand sanitizer and toilet paper continue to be in short supply so please plan accordingly and bring what you can from home.

Stater Bros' Market is currently open from 7:00am – 11:00pm daily with a dedicated hour for our seniors on Tuesdays and Fridays from 7:00am – 8:00am.

COVID-19 RESOURCES:

As this is a rapidly evolving situation, we encourage you to refer to the following resources for the latest updates:

- City of Twentynine Palms
- San Bernardino County Health Department
- California Department of Public Health
- Center for Disease Control and Prevention

City of Twentynine Palms, COVID-19, Travel Information

High Desert Medical Center

6601 Whitefeather Rd. Joshua Tree
760-366-3711

Avalon Urgent Care

58471 29 Palms Hwy, Yucca Valley
760-365-0851

County Sheriff

760-366-3781
Emergency, dial 911

Fire Department

760-366-8423
Emergency, dial 911

Auto – Hill’s Towing

Yucca Valley
760-365-0621

Call our Manager, Ash at (760) 401-1309 if you need assistance.

- Extra-person charges will apply.
- Government-issued photo identification and a credit card, or cash deposit may be required at check-in for incidental charges.
- Special requests are subject to availability upon check-in and may incur additional charges. Special requests cannot be guaranteed.
- The name on the credit card used at check-in to pay for incidentals must be the primary name on the guestroom reservation.
- Please note that cultural norms and guest policies may differ by country and by property. The policies listed are provided by the property.

Special Check-In Instructions

This property doesn't offer after-hours check-in. Front desk staff will greet guests on arrival. An adult age 18 or older must assume all liability for the booking.